

IMPACT REPORT

2024-2025



MISSION

The Community Shelter provides emergency shelter, food, and rehousing. Our low-barrier services support equitable opportunities because safe, affordable housing and access to food are basic human rights.

VISION

To end hunger and homelessness in our community.

FY25 BY THE NUMBERS

Emergency Shelter – 506 people housed | 30,431 overnight stays

Food Services – 84,462 dining hall meals | 162,031 pantry meals

Economic Mobility – 65% gained jobs | 80% sustained income 6+ months

Step It Up – 30 bikes distributed

Rehousing – 163 people moved into permanent housing

Home Again – 66 households furnished

Volunteers – 15,072 hours from 2,344 people

STORIES OF HOPE

Shelter – A mother and her two children left instability behind and moved into a safe home within 60 days of entering shelter.

Food – A neighbor rebuilding after job loss used our dining hall and pantry to stretch his budget and stay stable in housing.

Economic Mobility – A participant found work, saved diligently, and left to attend culinary school.

Step It Up – One participant's hour-long walk to work became a 30-minute bike ride, freeing time for GED classes.

Rehousing – After years in a tent, one man finally turned the key to a home where he feels safe.

Home Again – A single dad's furnished apartment helped his children feel "like we belonged here from day one."

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THIS YEAR'S MILESTONES

- Launched triage intake to connect waitlisted households to resources sooner, with the goal of diverting some from shelter.
- Added on-site Hi-Set prep labs to remove transportation barriers.
- Expanded dining hall capacity to meet record meal demand.
- Strengthened volunteer onboarding and training.
- Redesigned fundraising events for long-term sustainability.
- Advocated for affordable housing and opposed policies that criminalize poverty.
- Increased staff wages and expanded training to support retention.

VOLUNTEERS & COMMUNITY PARTNERS

Thousands of hours from individuals, businesses, faith groups, and civic organizations fueled our work this year. These partnerships make it possible to serve meals, furnish homes, move people into housing, and create opportunities for lasting stability.

FINANCIAL SNAPSHOT (FY25)

REVENUE

Government Grants	37.8%
Foundation Grants	17.7%
Special Events	15.4%
Donations	14.4%
Inkind	11.4%
Misc.	3.3%
TOTAL	100%

EXPENSES

Management	10%
Fundraising	3%
Housing	42%
Emergency Shelter	23%
Food	22%
TOTAL	100%

LOOKING AHEAD

In FY26, we will deepen our impact across all programs, expand our triage system to connect people to resources faster, and continue advocating for affordable housing solutions. Together, we will keep building a Union County where everyone has a safe place to call home.